

# OPERATION AND INSTALLATION MANUAL



## SunRay SolFlo 2-4

**Brushless DC  
SOLAR ELECTRIC  
POOL PUMPS  
1 HP to 3 HP**



**Manufactured & Serviced By:**

**SunRay Engineering, LLC**

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**Made in America**



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## **1.0 Introduction**

Thank you for selecting a SunRay SOLFLO series solar pool pump system. The SOLFLO series pump and SOLFLO series Sensorless Brushless DC - pump controller are key components to a high quality, solar powered pumping systems. Their stand-alone, pollution free and low noise operation makes them an ideal solution for pool water circulation, pond water circulation, water transfer and irrigation projects

SunRay SOLFLO series pumps are centrifugal, DC powered, surface pumps constructed of high quality impact resistant thermoplastic. These pumps were designed specifically for water pumping applications which use solar modules as the power source.

The SOLFLO series controllers are microprocessor based solid state DC power converters designed as the interface between a solar module array and a sensorless brushless DC pump motor. The purpose of the controller is to operate the high efficiency, high reliability DC motor and maximize the total daily water output while providing protection for the pump as well as providing an interface with other related pumping system equipment.

**Although these SOLFLO series pump systems are easy to install, please read this manual to become familiar with the controller features, functions, connection points and various configurations. For future reference, keep this manual and other relevant product information in a safe place.**

### **PRECAUTIONS**

- **Safety First – Always understand what you are doing when working with any form of electricity. Guessing at something is not worth the potential of product damage and/or severe personal injury.**
- **Shut down all power when working on the system.**
- **Do not attempt to feed live wires into the SolFlo-series controller. Product damage and/or personal injury may result.**
- **Do not exceed the voltage rating of the controller.**
- **Do not splash water on the controller especially when the cover is open.**
- **Mount the controller in a shaded, well vented, vertical position.**
- **Installation of this system should be done by a licensed Electrical or Pool Contractor in accordance with the National Electrical Code and all applicable local codes and ordinances. Improper installation will create an electrical hazard which could result in death or serious injury to servicemen, pool users or others due to electrical shock.**
- **Make sure all electrical breakers and switches are turned off before wiring the motor and controller.**
- **Do not run the pump dry, the mechanical seal will be damaged and the pump will start leaking. If this occurs, the damaged seal must be replaced.**
- **Always maintain proper water level in your pool. If the water level falls below the skimmer opening, the pump will draw air through the skimmer and the pump will lose the prime causing the pump to run dry.**
- **The pump volute must be filled with water before the pump is initially started.**

## 2.0 Product Overview

The SunRay SOLFLO-M2 series controllers were designed specifically for SunRay SolFlo-series, Sensorless Brushless DC submersible pumps. When properly installed and configured, the unique features incorporated into this stand-alone system will automatically control and protect your pump system permitting many years of dependable, trouble free service. SunRay has produced two versions of this controller. The differences between the two are certain set points and electrical characteristics which are detailed in the table below.

**Table 1**

Controller Model	Min Voltage <sup>1</sup>	Max Voltage	Min Power	Max Power	Low Water Cutoff Min	Low Water Cutoff Max	Nominal Voltage
SOLFLO-M2-M2 <sup>2</sup>	90 V	200V	Set by LWC	1200 W	200 W	585 W	120 V
SOLFLO-180BLS	120 V	300 V	Set by LWC	2500 W	200 W	1023 W	180 V

<sup>1</sup>Min Voltage is the minimum voltage which the unit must see in order to start the pump. If this voltage is not obtained, the unit will not attempt to start the pump. Voltages lower than this will not hurt the unit.

<sup>2</sup>Both controller models have the same operating features, functionality and setup. Voltage and power tolerances are the only differences concerning the end user. This manual will only differentiate when necessary for clarity.

## 2.1 Controller Features

1. Current boosting for matching the load requirements of the pump.
2. Voltage regulation of the solar electric array at its maximum power point. (MPPT)
3. Over-current protection via integrated electronic circuit breaker.
4. Reverse polarity protection (10 amperes maximum) on the input terminals.
5. Voltage and current limiting to pump motor.
6. Transient protection and surge suppression.
7. Adjustable output motor power control for precision output flow.
8. Digital display indicating status, power, voltage, current and more.
9. System ON/OFF switch.
10. LED indicators; 1. Power In, 2. Motor Run, 3. MPPT, 4. RS Stop, 5. Low Power, 6. Over-Current, 7. Fault Condition.
11. Weather resistant powder coated, die cast aluminum enclosure with a hinged door.
12. Rising clamp screw terminal blocks – no fork terminals required.
13. Pre-adjusted pump configuration and power source selection.
14. Remote switch interface – float switch or remote shutdown –Normally Open or Normally Closed, user selectable.
15. Sensor and sensor less “Low Water Cutoff” circuit
16. Low Power Shut Down circuit

## 2.2 Application

The only application the SOLFLO series controllers are designed for is the interface between a solar module array and SunRay Sensorless Brushless DC motors.

***No other applications or DC power sources are recommended or warrantied unless written approval is provided by the SunRay factory.***

## 3.0 Installation and Operation

The following sections are outlined in a step-by-step format to guide you through the installation and configuration of an SOLFLO series pump and SOLFLO series controller. The procedure for installing the SOLFLO series pool pump is the same as a standard AC pool pump. Any licensed pump contractor will be familiar with the proper installation procedures. The installation and operation should be in accordance with local regulations, accepted codes of good practice and common sense. This pump should be installed by a licensed professional pump installer.

**Before installing any pump system read all product manuals then review all system components to become familiar with the physical and electrical layout.** Check all equipment for any product damage. Refer to applicable figure(s) as a guide during the installation. Controller door must be closed during normal operation.

## Warning

*Reverse polarity on a panel system capable of producing over 10 amps will result in non-warranted product damage. Please check polarity before connecting power to the controller.*

*This controller is for SunRay Sensorless Brushless DC Motors only. Do not use this controller on Brush-Type motors or Sensor Type Brushless DC motors. Damage to the controller will result.*

### **3.1 Location**

As the majority of system installations vary greatly, only general comments can be made as to location. Prior to installing the system, it is suggested to make a system layout plan. During the system layout, take into consideration any potential shading of the solar electric modules, wire runs, wire size, conduit runs, trenching, controller accessibility, tank location, pump head etc. Shading even a small portion of the array can reduce the output of the entire array and thus reduce or completely stop the output of the pump. There is no substitute for a good plan!

The SolFlo-series controller can either be mounted indoors or outdoors. Locate all system equipment as close as possible to each other. For top of pole mount racks, the controller is usually mounted on the north side (shaded side) of the mounting pole. The controller must be mounted in a vertical position for proper cooling and to keep the electronics dry. The controller should be located close to the pump if possible. This general physical layout is conducive to clean installation both aesthetically and electrically.

### **3.2 System Design Basics (Read carefully before installation)**

1. The pump discharge piping should be sized for efficient pump operation. Pipe size being too small will create greater friction losses which require more power to operate and thus a higher solar module cost.
2. Make sure the pool filter is size correctly for the flow rate of the pump. A filter sized too small will create higher friction losses and will increase the power requirements and thus the cost of the system.
3. For optimum pump performance make sure that the wire is sized properly for the length of run between the pump and the solar modules as specified by the National Electric Code. Wire sized too small will cause a decreased output from the pump. Keep the distance from the solar modules to the pump as short as possible. Refer to a DC wire loss chart for proper sizing. It is recommended to keep the voltage drop under 3%. Refer to the wire sizing guide on the SunRay web site under Engineering.
4. Never install the controller in direct sunlight. Direct sunlight on the controller may cause over-heating of the controller.
5. Never lay the controller on the ground or mount the controller in a horizontal position. **The controller should be mounted in a vertical position only.** A convenient place to mount the controller is on the north side (shaded side) of the solar module array.
6. The controller should be grounded to the pump motor housing, the frame of the solar modules and to an 8-foot ground rod. Use only a copper lug to attach the ground rod. Always use a DC surge/lightning arrestor on the panel side of the controller. (Midnight Solar MN-SPD surge arrestor is recommended)
7. Do not ground the array positive or negative electrical wires.

### 3.3 Pump Installation

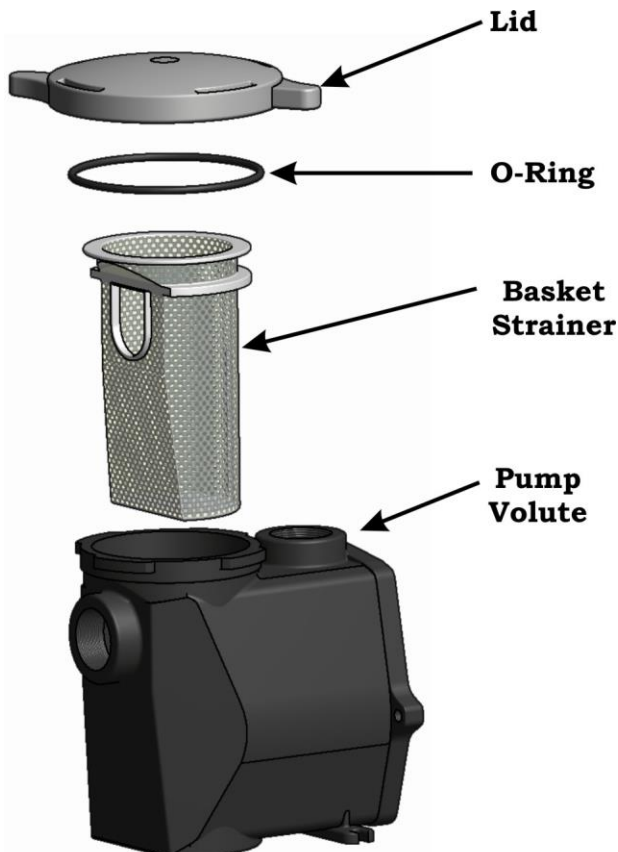
1. The pump should be located next to the pool filter. It is highly recommend that you install unions on both the suction and the discharge ports for easy pump removal for future service.
2. Write the pump, motor and controller model number and serial number in the space provided on the last page in this Instruction Manual. This information will be needed when filling out the Warranty Card. And will aide in any troubleshooting which may be necessary.
3. Inspect all components for shipping damage and insure that you have all the components that are required for a complete installation.
4. Select a well-ventilated, shaded location in which to vertically mount the controller. Mount the controller far enough from the pool where it cannot get wet.

### 3.4 Pump Strainer Basket

This pump has a basket strainer, sometimes called a “Hair and Lint Pot” located in the front section of the pump volute. Inside this chamber is a basket which must be kept clean of leaves and debris at all times. View the basket through the “See-Through Lid” to inspect for various accumulations of trash. Regardless of the length of time between filter cleaning, it is most important to visually inspect the basket at least once a week. A dirty basket will reduce the efficiency of the filter and also put an abnormal stress on the pump motor which could result in failure.

**Warning:** Do not open the strainer pot if the pump fails to prime or if the pump has been operating without water in the strainer pot. Pumps operated in these circumstances may experience a buildup of vapor pressure and may contain scalding hoe water. Opening the pump may cause serious personal injury. In order to avoid the possibility of personal injury, make sure the suction and discharge valves are open and strainer pot temperature is cool to the touch, then with extreme caution, you can open the strainer lid. Do not open the strainer pot lid while the pump in in operation.

**Figure 1**



## Strainer Cleaning Procedure

1. Turn off motor at the controller and then disconnect the solar array power to the controller.
2. Relieve pressure in the system.
3. Turn the lid in a counter-clockwise direction until it stops.
4. Lift the lid and remove the basket.
5. Put the debris from the basket into the trash and rinse out the gasket. If the basket is cracked, it should be replaced.
6. Replace the basket and fill the pump volute up to the inlet port with water.
7. Clean the cover, O-ring and sealing surface of the pump volute. Grease the O-ring with Teflon or a Silicone lubricant.
8. Reinstall the lid.
9. Make sure the lid O-ring is properly placed. Seat the lid then turn clockwise until **hand tight** only. Do not over-tighten with tools. (Figure 1)
10. Turn the power and then the controller "ON".
11. Open the manual air relief valve on top of the filter.
12. Stand clear of the filter and start the pump.
13. Bleed the air from the filter until a steady stream of water comes out. Close the manual air relief valve.

## 3.5 Wiring

Prior to connecting any wires to the controller, be sure you have a system wiring diagram to use as a reference (see Figure 2). Guessing at polarity and connection points is not worth the risk of potential product damage and/or personal injury.

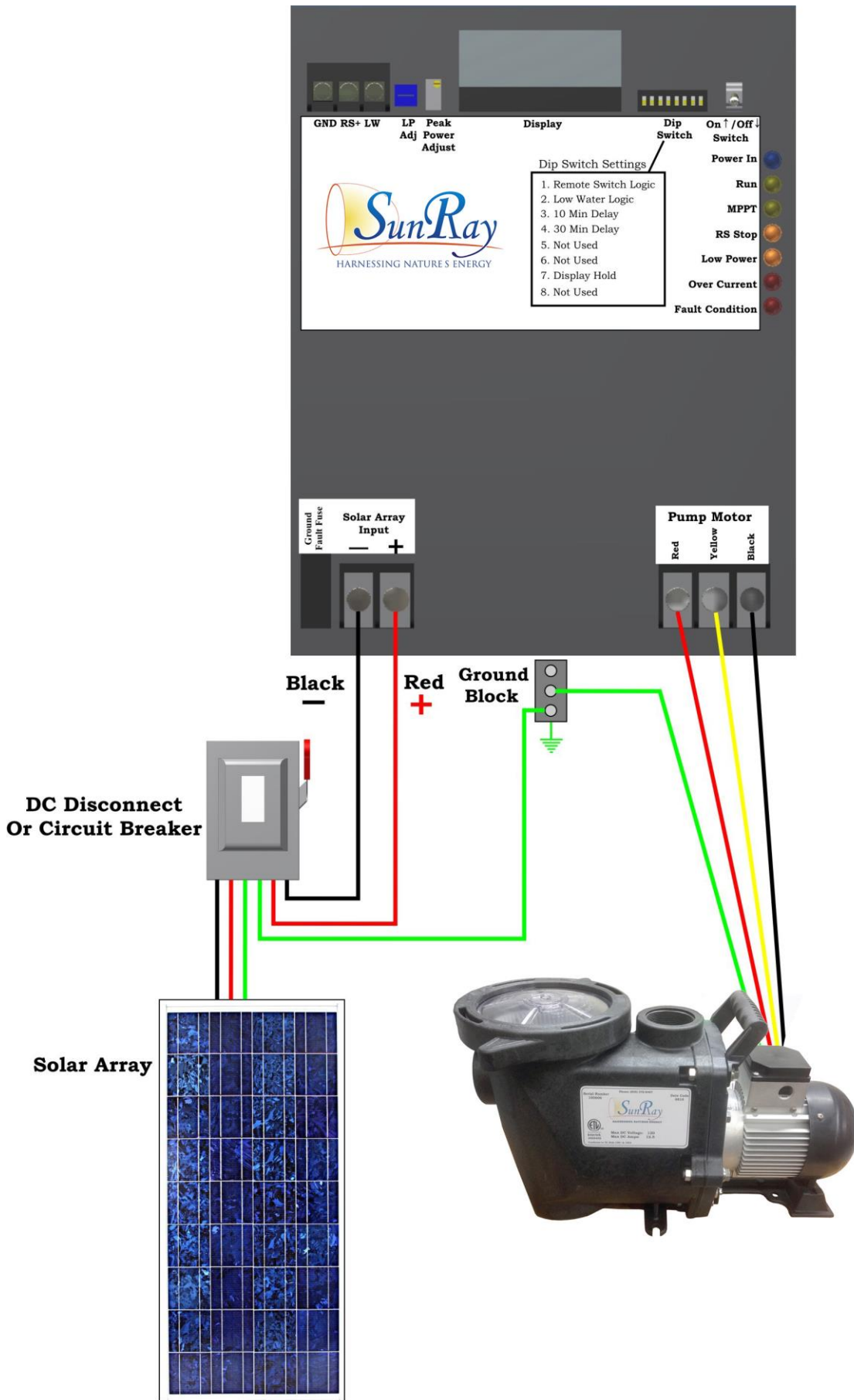
Ensure the wire sizes are of adequate diameter (gauge) to minimize voltage drop. Please refer to a DC voltage loss table or call your SunRay dealer for assistance. Wire gauge being too small will cause excessive voltage losses to the motor and will reduce the flow rate of the pump.

All other system equipment should be installed before proceeding with wiring the controller. Double check polarity and wire termination tightness before powering up the system.

**CAUTION: Photovoltaic panels produce DC electricity when exposed to sunlight. Cover the panels with a blanket or with a non-opaque material before wiring. Install a disconnect switch between the solar modules and the controller.**

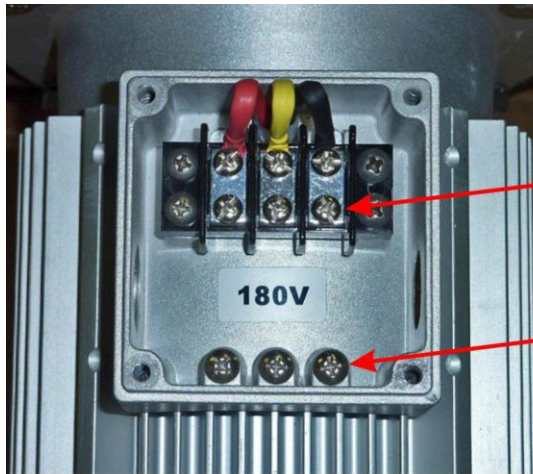
Figure 2

# Controller Wiring Diagram





## Junction Box



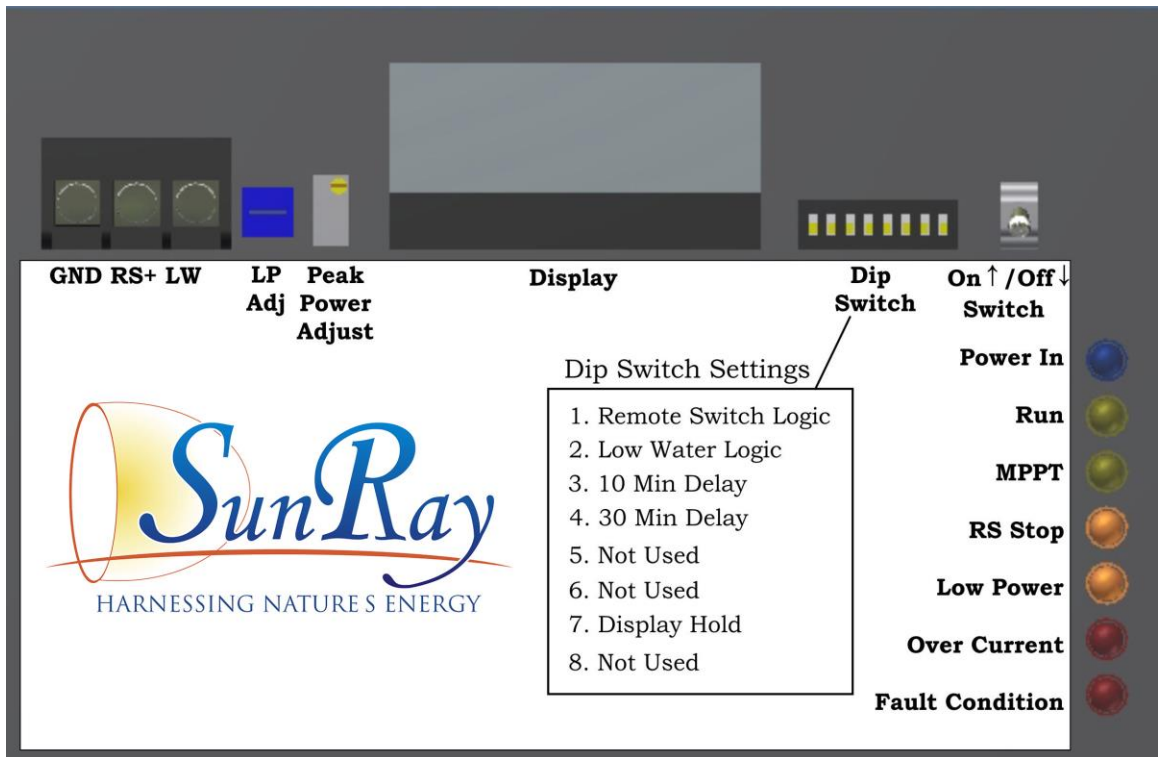
Motor Lead Terminals

Ground Terminals

1. After mounting the controller, switch the controller to the OFF position.
2. Verify all dip switches are off at this time.
3. Connect ground rod conductor to the controller chassis ground block.
4. Connect solar module frame ground conductor to controller chassis ground block.
5. Connect the green pump ground conductor to controller chassis ground block.
6. Connect pump motor leads to the corresponding “Pump Motor” terminals on the controller. Red to “Red”, yellow to “Yellow” and black to “Black”.
7. Verify that the disconnect switch is in the off position. Connect the DC source supply negative (-), the black conductor, to one of the controller terminals labeled “Negative” on the “Solar Array Input”. (NOTE: The power should be connected to a disconnect and it should be in the OFF position before connecting power to the controller).
8. Connect the DC source supply positive (+), the red conductor, to one of the controller terminals labeled “Positive” on the “Solar Array Input”. (NOTE: The power should be connected to a disconnect and it should be in the OFF position before connecting power to the controller).
9. Refer to the next section for “Remote Switch” connections and “Adjustment Procedures” for configuration, if applicable. (Typically not used on pool pumps)
10. At this point, all system components are installed and wired, double check conductor polarities, wire termination tightness and controller configuration. With a DC volt meter check the array open circuit voltage (Voc) on the array side of the disconnect switch and the module polarity. Record the Voc for future reference. You may do this on the Before Calling SunRay Worksheet near the end of this manual. Check this voltage reading against the “Voc” range for your specific system in the chart below. (Figure 3)
11. After you have verified the voltage and polarity, switch the disconnect switch on - if the polarity is correct the first LED light will be on.
12. Turn the “On/Off” switch to the ON position. The system should be operational. If the system does not start and turns on any error lights or gives you an error message, proceed to the troubleshooting guide.

Figure 3

Dip Switch Settings



Switch Number	Switch Position	Description	Function	Default Setting
1	OFF	Remote Switch Logic	Turns pump off when terminals connect.	OFF
1	ON	Remote Switch Logic	Turns Pump on when terminals connect.	OFF
2		Not used at this time	Should be in the off position for proper operation	OFF
3		Not used at this time	Should be in the off position for proper operation	OFF
4		Not used at this time	Should be in the off position for proper operation	OFF
5		Not used at this time	Should be in the off position for proper operation	OFF
6		Not used at this time	Should be in the off position for proper operation	OFF
7	ON	Display Freeze	Holds display on current screen	OFF
8		Not used at this time	Should be in the off position for proper operation	OFF

## **3.6 Controller Settings**

The SOLFLO series controllers have several settings (see figure 3). Most features include system configuration adjustments, some of which are user selectable by an eight position DIP-switch located on the face of the controller.

Switch 1 is the Remote Switch Logic. With this switch off (down), terminals “RS+” and “GND” must be connected to turn the controller off. With this switch on (up), terminals “RS+” and “GND” must be connected to turn the controller on.

Switch 2 is the Low Water Cutoff Logic. With this switch off (down), terminals “RS+” and “GND” must be connected to turn the controller off. With this switch on (up), terminals “RS+” and “GND” must be connected to turn the controller on.

Switches 3 and 4 are delay timer adjustments. The delay timer is used for the remote switch and the low water cutoff. This timer by default is set for a 3 minutes. Switch 3 will increase the timer to 10 minutes; Switch 4 will increase it to 30 minutes. See Remote Switch and Low Water Cutoff for more information.

Switch 7 is used to control the user interface. When switch 7 is down, the LCD will display various screens conveying pump and controller operating parameters. The display will cycle through each screen at a predetermined rate. For troubleshooting and some setup features certain screens are desired. By turning the switch number 7 on, the display will stop cycling and the current screen will stay on the display.

Switches 5, 6, and 8 are not used at this time and should remain down.

## **3.7 Auxiliary Control Circuits**

The auxiliary control circuits are configured and controlled with the “Dip Switches”, “LP Adj.”, “Speed Control” and the “RS”, “LW” and “GND” terminals. (See Figure 3)

These circuits offer expanded capability and are described here. The remote switch control is for float switches (storage tank level), pressure switches or a remote system “ON/OFF” toggle switch. The motor speed control is for adjusting the flow rate of the pump. There is also the low water cutoff, low power shut down and over current protection circuits. See each corresponding detailed description below.

**NOTE: Use only “Shielded Wire” to run from the remote switch to the controller and the ground wire must be grounded to the controller side only.** Induced voltages from lightning storms or two-way radio transmissions could damage the controller.

## **Over-Current Shut Down Circuit**

The over-current shut down circuit will turn the controller off any time the current exceeds the current limit of the controller. When it turns the controller off it will remain off for 3 minutes and then turn on again. When it turns off an error light will light and the display will say Over-Current. When it turns on again, if it is still pulling excessive current it will continue to shut down for 3 minutes and try to restart.

## **Sensor Low Water Cutoff Circuit**

The sensor type low water cutoff circuit is designed as a safety feature to protect your pump from running dry or your tank from over flowing. The “LW” terminal of the controller should be attached to a low water sensor electrode which is mounted in your tank or well. The system can be used to detect low water or to detect high water depending on the position of switch 2 on the dip switch. When dip switch 2 is in the off position, the low water cutoff circuit expects not to touch water. If water comes into contact with it, and completes the circuit to ground, the pump will shut off until the water is removed and the delay timer times out. A three minute timeout is default for this feature but is modifiable by switches 3 and 4 to 10 or 30 minutes respectively. This timeout applies to remote switch and low water cutoff.

## **Remote Switch**

The Remote Switch interface can serve as an automatic system shutdown when used with a water storage tank mounted float switch, a pressure switch or it can also serve as a manual system shutdown with a remote system ON/OFF toggle switch. The remote logic circuit allows the use of standard “Pump-Up or Pump Down” float switches. Please refer to the following operation scenarios for configuration options.

With switch number 1 in the *OFF* position, the controller is configured to accommodate a Normally Open (N.O.) float switch or remote toggle switch. In this configuration the controller will operate as follows:

### **PUMP ON**

**float switch open = water tank low = pump ON**

### **PUMP OFF**

**float switch closed = water tank high = pump OFF**

With switch number 1 in the *ON* position, the controller is configured to accommodate a Normally Closed (N.C.) float switch, pressure switch or remote toggle switch. In this configuration the controller will operate as follows:

### **PUMP ON**

**switch closed = water tank low = pump ON**

### **PUMP OFF**

**switch open = water tank high = pump OFF**

## **Low-Power Shut-Down/Sensorless Low Water Cut-Off Circuit (LPLW)**

The Low-Power Shut-Down/ Low Water Cut-Off Circuit (LPLW) turns the pump off any time the controller output power drops below a functional level. This may be caused by lack of power from the solar panels or from running out of water. This protects the pump in stall conditions and saves wear on the system when no or very little water is being pumped. This feature must be adjusted for your specific application.

This feature is always monitoring the output of the motor. If you are not interested in using this feature turn the “LP Adj” trim pot fully counter-clockwise. This will give the pump the minimum low power set point possible.

### **LPLW Adjustment**

The Low Water Cut-Off Circuit and the Low Power Shut-Down circuit are adjusted using the same trim pot labeled “LP Adj.” on the controller. The default is the arrow pointing straight up. This is sufficient for most systems but adjustment will maximize the life and output of your system. Follow the steps below to adjust this feature.

1. Turn the “LP Adj.” trim pot fully counter clockwise.
2. Turn the “Speed Control” trim pot counter clockwise until the pump is pumping the desired minimum flow. This may be down to 0 gal/min but is not recommended for proper pump cooling.
3. Turn the “LP Adj.” trim pot clockwise until the pump shuts off.
4. Reset the “Speed Control” trim pot back to the desired position.

## **Output Power Limit Circuit (Motor Speed Control)**

The Output Power Limit Control circuit is used to control the speed of the pump motor and thus the flow rate of the pump. It is primarily used for low producing wells where the pump output is matched to the production rate of the well. However it can also be used any time specific flow rates are required.

### **Output Power Limit Adjustment**

The purpose of this procedure is to adjust the output power of the controller and thus reduce the water flow of the pump. If tests have shown the pump will out produce the well capacity, then the controller “Speed Control” feature can be used to match the flow rate of the pump to the production of the well.

1. With the system installed and controller properly configured, allow the pump to run at full power at mid-day until the pump starts surging.
2. Slowly turn the “Speed Control” trim pot located on the face of the controller counter clockwise until the pump stops surging. This is the point where the pump flow rate equals the well production. This process will probably take a few attempts to “balance” the system for optimum water production. If maximum water is not a critical issue you may want to reduce the pumps flow rate an additional 5% to 10% to insure the pump will not run dry.

(NOTE: The trim pot has a 15- turn range. It usually takes many complete turns in a counter-clockwise direction before you will notice any change in water output or output power on the display).

## **4.0 Troubleshooting**

SunRay Engineering LLC is dedicated to its customers and will gladly help you trouble shoot any problems with your system. However, especially during the busy summer pumping season, we may not be able to help you right away. Using this trouble shooting guide as your first resource when your system is not working properly can save you valuable time in getting your system fully functional. If at any time however, you are not comfortable performing any of these tasks, or do not fully understand the system, it is better to call than to guess. **Before calling please go through the section below labeled “Before Calling SunRay” and complete the steps there.**

### ***CONTROLLER DOES NOT TURN ON***

1. Check the LED's on the face of the controller. The top LED, labeled “Power In”, should be on. This indicates power is connected to the controller and the polarity is correct. If it is not on, verify that the controller is properly wired, including polarity, and that the input terminals have at least 60 volts. Less than 60 volts at the input terminals and the unit may show no signs of operation. If you do have at least 60 volts in the right polarity, contact SunRay for further assistance.
2. If the expected voltage is not present, disconnect the panels from the controller using the disconnect, and check any fuses and breakers in the system. Replace blown fuses and reset tripped breakers.
3. If there are not blown fuses and no tripped breakers, check the open circuit voltage of your array. If the open circuit voltage is not correct trouble shoot the array to find the problem. If the open circuit voltage is correct, call SunRay for further assistance.

### ***CONTROLLER TURNS ON BUT PUMP DOES NOT RUN***

1. Make sure the On/Off switch is in the up position. (On)
2. The second LED is labeled “Run”. This indicates the pump is running. If it is on, go to the bore hole and listen for the sound of the motor. Check for breaks in the pipe. If you cannot find a problem call SunRay for further assistance.
3. Check the fourth LED, labeled “RS Stop”; this is the remote switch shutdown indicator. If it is on, the remote circuit or low water cutoff circuit is preventing the controller from running the pump. Set the #1 and #2 dip switches to off and disconnect the remote switch and low water cutoff. If the pump starts, troubleshoot the remote switch and low water cutoff individually. If the pump does not start and the LED is still lit, call SunRay for further assistance.
4. Check the fifth LED, labeled “Low Power”; this is the low power shutdown indicator. If it is on, the controller detected a low power or low water condition. The low power shut down is a common occurrence on days which have clouds which block the sun momentarily. First check the input voltage to the controller. This will be shown on the LCD screen called DCBUS. Verify that this exceeds the minimum voltage in Table 1. If it does not meet or exceed the minimum voltage, you do not have enough power to start your pump. **Note:** To accurately trouble shoot this feature there should be absolutely no clouds blocking the sun at any time during the following tests. If you have enough input voltage, turn the controller off then on again to reset this fault. If the low power or low water condition still exists then the controller will start but shut down again. Verify power using the LCD screen. Wait for the screen to cycle to the power reading and turn on dip switch # 7. Note the number underneath the “LP” on the display. Cycle the pump off then on and watch the power reading. If the power reading goes higher than the LP set point, the controller is shutting down due to a low water condition. If the number is not higher than the set point, skip to step 7. Check to verify the pump is not running out of water. If your pump is not running out of water, call SunRay for further assistance.
5. If the sixth LED, labeled “Over Current” is on, the controller has exceeded its current limit and shut down. Turning the controller off then on again will reset this fault. If the controller continues to need high current, it will turn itself off again. Check the pump for a short to ground using an ohm meter and call SunRay for further assistance.
6. If the seventh LED, labeled “Fault Condition”, is on, this indicates a motor error. Check the controller display for the type of fault. Check motor wiring and connections. If this does not solve the issue, contact SunRay for further assistance.

7. Check for proper dip switch settings on your controller. Switches 5, 6, and 8 must be in the off position for proper operation.
8. Check for proper controller input voltage. A quick look at the controller display will verify the array voltage. If the pump is not running the display should be reading the array open circuit voltage, (Voc). Verify that this voltage is below the maximum input voltage allowed for your controller (Model Dependent See Table 1). Check the Voc on the label on the back of the solar modules and multiply this figure times the number of modules that are connected in series. This number should be + - 10% of the display reading. If it is not then confirm all electrical terminations are tight and secure. Use a DC volt meter to check each solar module for proper open circuit voltage (Voc). One bad module will drop the voltage on the complete series string.

### ***PUMP IS RUNNING BUT THE OUTPUT IS LOW***

1. Make sure you have full sun light at midday, that there are no clouds and no shadows on any part of the array. Then verify power coming out of the controller. Look at the LCD screen and read the voltage, current and power. Check this against the pump chart for your specific application.
2. If the power is correct for your pump model and array size then make sure the pump wires are connected to the proper terminals. If two wires are reversed the motor will be running in reverse. It may still pump but not at the full rated output.
3. If the wires are correct verify that your system does not have any leaks where water can be lost. If you cannot determine the problem, contact SunRay for further assistance.

### ***PUMP DRAWS EXCESSIVE CURRENT (More than the rating of the pump, but less than the rating of the controller)***

1. Check wiring diagram for proper connection.
2. Check for skinned wires or faulty underwater splice.
3. Check for locked motor armature. With the pump out of the well, remove the pump end from the motor (if this is not feasible skip this step and contact SunRay). Allow the controller to attempt to start the motor. If the motor still does not run. Contact the SunRay for further assistance.

## **5.0 BEFORE CALLING SUNRAY**

If at all possible when calling SunRay for technical support there are a few things which will help to speed up the process and help us determine the cause of and solution to the system failure. The best way to get help is to call while you are physically at the location of your pump, have good sunlight, and have a multimeter and a screwdriver with you.

Furthermore, please fill out the form below before calling. This information will provide us with most of the preliminary information we need to help you. If you cannot physically be at the site, filling out the worksheet is a must.

Pump Model Number: \_\_\_\_\_  
Pump Serial Number: \_\_\_\_\_  
Motor Serial Number: \_\_\_\_\_

Controller Model Number: \_\_\_\_\_  
Software Version \_\_\_\_\_

Date Purchased: \_\_\_\_\_

### Solar Module Specifications:

Model Number \_\_\_\_\_  
Rated Watts \_\_\_\_\_  
Voc \_\_\_\_\_  
Vmp \_\_\_\_\_  
Isc \_\_\_\_\_  
Imp \_\_\_\_\_

Solar Modules Connected in Series \_\_\_\_\_ X Voc \_\_\_\_\_ = \_\_\_\_\_ Array Voc

Solar Modules Connected in Series \_\_\_\_\_ X Vmp \_\_\_\_\_ = \_\_\_\_\_ Array Vmp

Series Strings Connected in Parallel \_\_\_\_\_ X Isc \_\_\_\_\_ = \_\_\_\_\_ Array Isc

Series Strings Connected in Parallel \_\_\_\_\_ X Imp \_\_\_\_\_ = \_\_\_\_\_ Array Imp



# Warranty Statement

**SOLFLO Series Booster Pumps**  
**SOLFLO Series Pump Controllers**  
**Limited Warranty – Twenty Four Months**

SunRay warrants to the original consumer that its products shall be free from defects in material and workmanship under normal applications and service conditions for a period of twenty (24) months after the original date of purchase, but not to exceed eighteen (30) months from the date of manufacture.

At its option, SunRay will repair or replace any SunRay product, which has failed due to a defect in material or workmanship during this warranty period. A SOLFLO series controller must be installed in conjunction with the pump to validate the warranty. This limited warranty shall not apply if the SunRay product has been damaged by unreasonable use, accident, negligence, mishandling, misapplication, alteration, modification, abrasion (sand damage to pump), shipping, service or modification by anyone (other than by SunRay), or failure which are caused by products not manufactured by SunRay, or should the products serial number being altered, or by damage that is attributable to an act of God, or by any other causes unrelated to defective materials or workmanship. Any disassembly whatsoever of the product voids all warranty.

The original purchaser MUST complete and send in the warranty registration card, with the pump serial number and the controller serial number for warranty validation. ***No warranty performance will be rendered without a valid warranty card on file at the SunRay factory.***

There are no express warranties except as listed above. SunRay shall have no responsibility for damage to property, persons, animals, or other loss or injury resulting from the use of a SunRay product. The purchaser's exclusive remedy shall be only as stated herein. This warranty is in lieu of all other warranties expressed or implied.

Except for the warranty that the products are made in accordance with the specifications therefore supplied or agreed to by customer, SunRay makes no warranty expressed or implied, and any implied warranty of merchantability or fitness for a particular purpose which exceeds the forging warranty is hereby disclaimed by SunRay and excluded from any agreement made by acceptance of any order pursuant to this quotation.

***UNDER NO CIRCUMSTANCES WILL SUNRAY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, LOSS OR EXPENSE ARISING IN CONNECTION WITH THE USE OF OR THE INABILITY TO USE ITS GOODS FOR ANY PURPOSE WHATSOEVER. ALL PRODUCTS ARE SOLD AS IS WITH ALL FAULTS. SUNRAY MAXIMUM LIABILITY SHALL NOT IN ANY CASE EXCEED THE PURCHASE PRICE FOR THE GOODS CLAIMED TO BE DEFECTIVE OR UNSUITABLE.***

SunRay is not responsible for labor, transportation, and related costs incurred by the customer to make allegedly defective equipment available to the factory for inspection re-installation, lost profits or costs caused by interruption of service. SunRay is not responsible for loss or damage to products, owned by customer and located on SunRay premises, caused by fire or other casualties beyond SunRay control.

This equipment is not to be used for anything other than its intended purpose as stated in this manual.

**For future reference, please list your system data before installing the pump.**

Installation Date \_\_\_\_\_  
Pump Model \_\_\_\_\_  
Pump Serial No. \_\_\_\_\_  
Controller Model \_\_\_\_\_  
Controller Serial No. \_\_\_\_\_  
Warranty Card No. \_\_\_\_\_